

SERFF Tracking Number: SFCM-126571100 State: Arkansas
Filing Company: State Farm Mutual Automobile Insurance Company State Tracking Number: 45350
Company Tracking Number: SMH-60009.1
TOI: LTC03I Individual Long Term Care Sub-TOI: LTC03I.004 Partnership
Product Name: Bundle 2.1-Long Term Care Partnership
Project Name/Number: Bundle 2.1-Long Term Care Partnership/Bundle 2.1

Filing at a Glance

Company: State Farm Mutual Automobile Insurance Company

Product Name: Bundle 2.1-Long Term Care Partnership SERFF Tr Num: SFCM-126571100 State: Arkansas

TOI: LTC03I Individual Long Term Care SERFF Status: Closed-Filed State Tr Num: 45350
Sub-TOI: LTC03I.004 Partnership Co Tr Num: SMH-60009.1 State Status: Closed
Filing Type: Advertisement Reviewer(s): Marie Bennett
Author: Tammie Mills Disposition Date: 04/12/2010
Date Submitted: 04/05/2010 Disposition Status: Filed
Implementation Date Requested: Implementation Date:

State Filing Description:

General Information

Project Name: Bundle 2.1-Long Term Care Partnership

Project Number: Bundle 2.1

Requested Filing Mode: Review & Approval

Explanation for Combination/Other:

Submission Type: New Submission

Overall Rate Impact:

Filing Status Changed: 04/12/2010

Deemer Date:

Submitted By: Tammie Mills

Filing Description:

Re: State Farm Mutual Automobile Insurance Company

Individual Long Term Care

NAIC #176-25178

Long Term Care Partnership Materials

Filing #: SMH-60009.1

Status of Filing in Domicile: Not Filed

Date Approved in Domicile:

Domicile Status Comments: We are not required to file Long Term Care marketing pieces in IL.

Market Type: Individual

Group Market Size:

Group Market Type:

Explanation for Other Group Market Type:

State Status Changed: 04/12/2010

Created By: Tammie Mills

Corresponding Filing Tracking Number:

Forms: SMH-60009.1 Long Term Care Pivot Sheet

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SMH-60010.1 Buying Long Term Care For Your Parents
SMH-60012 AR.1 Long Term Care Sales Booklet
SMH-60013.1 Service Education Sheet
SMH-60014.1 Long Term Care Partnership

Enclosed for filing on behalf of the State Farm Mutual Automobile Insurance Company of Bloomington, Illinois are the referenced advertising forms. These forms are being filed for use in your state and contain information regarding Long-Term Care-Partnership.

We originally filed a majority of these pieces under SERFF #: SFCM-125995327. They were approved on February 19, 2009. Changes include updated statistics to all of the pieces.

These forms will be used in the State Farm Agent's office.

We are not required to file Long Term Care marketing pieces in Illinois.

Company and Contact

Filing Contact Information

Tammie Mills, Analyst tammie.mills.csag@statefarm.com
One State Farm Plaza 309-994-0300 [Phone]
Bloomington, IL 61710-0001

Filing Company Information

State Farm Mutual Automobile Insurance Company CoCode: 25178 State of Domicile: Illinois
One State Farm Plaza Group Code: 176 Company Type:
Laura Walters / Marketing D-3 Group Name: State ID Number:
Bloomington, IL 61710 FEIN Number: 37-0533100
(309) 763-8104 ext. [Phone]

Filing Fees

Fee Required? Yes
Fee Amount: \$250.00

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Correspondence Summary

Dispositions

Status	Created By	Created On	Date Submitted
Filed	Marie Bennett	04/12/2010	04/12/2010

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Disposition

Disposition Date: 04/12/2010

Implementation Date:

Status: Filed

Comment:

Rate data does NOT apply to filing.

SERFF Tracking Number: SFCM-126571100 State: Arkansas
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Schedule	Schedule Item	Schedule Item Status	Public Access
Form	Long Term Care Pivot Sheet		Yes
Form	Buying Long Term Care For Your Parents		Yes
Form	Long Term Care Sales Booklet		Yes
Form	Service Education Sheet		Yes
Form	Long Term Care Partnership		Yes

SERFF Tracking Number: SFCM-126571100 State: Arkansas
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Form Schedule

Lead Form Number:

Schedule Item Status	Form Number	Form Type	Form Name	Action	Action Specific Data	Readability	Attachment
	SMH-60009.1	Advertising	Long Term Care Pivot Sheet	Revised	Replaced Form #: HLTH-07-012 Previous Filing #: SFCM-125995327		SMH-60009.1 (LTC Pays To Plan Pivot).pdf
	SMH-60010.1	Advertising	Buying Long Term Care For Your Parents	Revised	Replaced Form #: HLTH-07-014 Previous Filing #: SFCM-125995327		SMH-60010.1 (LTC for Parents Pivot).pdf
	SMH-60012 AR.1	Advertising	Long Term Care Sales Booklet	Revised	Replaced Form #: SMH-60012 AR Previous Filing #: SFCM-125995327		SMH-60012 AR.1 (LTC Booklet).pdf
	SMH-60013.1	Advertising	Service Education Sheet	Revised	Replaced Form #: HLTH-07-017 Previous Filing #: SFCM-125995327		SMH-60013.1 (LTC Policy Benefits Sub Product).pdf
	SMH-60014.1	Advertising	Long Term Care Partnership	Revised	Replaced Form #: HLTH-07-018 Previous Filing #: SFCM-125995327		SMH-60014.1 (LTC Part Plan Prod).pdf

LONG-TERM CARE

*The purpose of this communication is the solicitation of insurance.
Contact will be made by an insurance agent or insurance company.*

It pays to plan for the future

**With more of us enjoying longer lives these days,
wouldn't it be nice if you could:**

- Avoid tapping into your retirement savings to pay for the care you may need if your health changes?
- Make your own decisions about where you will live and who will care for you?
- Reduce the risk of becoming a financial burden to your family?

Here's a smart way to plan ahead: purchase a **State Farm Mutual Automobile Insurance Company** (State Farm®) Long-Term Care Insurance policy. Then you'll have the funds to help pay for the care you need, when you're unable to care for yourself.

Did you know?

Long-term care is not just for the elderly. Of those receiving long-term care today, over 40 percent are under the age of 65!¹ That's why it's important to consider long-term care insurance well before you retire.



¹Kaiser Commission on Medicaid and the Uninsured. Medicaid and Long-Term Care Services and Supports. February 2009.

LIKE A GOOD NEIGHBOR



STATE FARM IS THERE.®

Help that lasts a lifetime, from a Good Neighbor

A State Farm Long-Term Care Insurance policy will help pay the bills for your ongoing care once you are certified as being chronically ill² and your Elimination Period has been satisfied. Chronically ill means you're unable to perform at least two of these activities (called Activities of Daily Living) without substantial assistance:

- Eating (feeding yourself – does not include meal preparation)
- Toileting (using the bathroom)
- Dressing
- Bathing
- Continence (controlling bladder and bowel function, or the ability to perform hygienic tasks if control is lacking)
- Transferring (moving into or out of a bed, a chair, or a wheelchair)

You can also qualify to start receiving policy benefits if your health and safety are threatened and you need substantial supervision because of a severe cognitive impairment (such as Alzheimer's disease).

You can use the policy benefits to help pay for:

- Home health care
- Community-based care (including Adult Day Care)
- Assisted living facility care
- Nursing home care

There's never been a better time than the present to purchase a long-term care insurance policy, because the sooner you enroll, the lower your premiums.

The long and short of long-term care costs

The good news is, people are living longer than ever.³ But the older we get, the more help we need. In fact, about two-thirds of all people over the age of 65 will need some type of long-term care during their lifetime.⁴ How much can that care cost? Let's look at a hypothetical example:

Melinda was healthy and active until she suffered a stroke. To continue living in her home, Melinda needed part-time care five days a week, at \$18.50 an hour. Five years later, she had another stroke that completely paralyzed her right side. Due to her increased need for care, she moved to a nursing home at \$203 a day, where she lived for the remaining three years of her life.

²In order to qualify for policy benefits the insured must meet the definition of chronically ill set forth in the applicable policy form.

³Health, United States, 2008. U.S. Department of Health and Human Services. 2009.

⁴AARP Public Policy Institute. Long-Term Trends. 2007.

WHAT WAS THE COST OF MELINDA'S CARE?		
Home health care:	\$148 per day x 5 days a week x 52 weeks for 5 years	\$38,480 x 5
Home health care total		\$192,400
Nursing home care:	\$203 per day x 365 days for 3 years	\$74,095 x 3
Nursing home care total		\$222,285
Total cost of Melinda's long-term care		\$414,685

Believe it or not, these costs are expected to increase. By the year 2030, the average cost of one year of nursing home care is expected to be about \$207,000.⁵

Paying for long-term care: Myths and realities

MYTHS	REALITIES
My Medicare Supplement Plan or Long-Term Disability Plan will cover long-term care costs.	Actually, they won't. These policies are not designed to cover expenses for ongoing long-term care services.
I'll pay for my long-term care costs out of my own savings.	Home health aides average \$18.50 an hour, ⁶ and nursing home costs average \$203 a day. ⁷ How long could you pay for these expenses before you spend all of your savings?
Medicare will pay for it.	Medicare only pays for a limited amount of skilled care to help you recover from an acute condition as long as you are improving. It has limited benefits for custodial care for short periods of time.
I'll spend all of my money until I qualify for Medicaid.	When Medicaid pays your long-term care costs, the government may limit benefits for specific services or require additional criteria be satisfied before approving or paying benefits. This may mean they only pay for care in certain nursing homes or limit the type and number of home health care services you might prefer and need. Be sure to check with facilities and home care agencies in your area to learn of any requirement or limitations before securing services.
My family will take care of me.	With long-term care insurance, your family can spend quality time with you, instead of spending their money and time taking care of you.

⁵Long-Term Care Insurance: Protection for Your Future. American Council of Life Insurers. Washington, D.C. 2007.

⁶National Statistic: Genworth 2009 Cost of Care Survey, conducted by CareScout®, April 2009.

⁷National Statistic: Based on rates for a private nursing home room. Genworth 2009 Cost of Care Survey, conducted by CareScout®, April 2009.

State Farm is here for your health

For more than 85 years, our policyholders have counted on us for their insurance needs. State Farm is the right choice for your Long-Term Care insurance, too. Long-term care coverage can be as essential as having basic health care insurance. And it doesn't have to be difficult to find the right coverage for you.

Getting in touch is always easy. Walk in, Mail in, Call in, Click in[®]. Talk to your agent, and see how State Farm can help you plan for the future.

Please Note: This is a Marketing tool intended for use in the sale of insurance. Completion of an application for a State Farm insurance policy will require contact with a State Farm insurance agent.

This brochure provides a brief, general description of the coverage provided by this policy. It is not a contract and certain exclusions and limitations apply. A complete statement of the coverage provided is found only in the policy itself. Policy coverages, exclusions and limitations may vary in some states. For exact terms and conditions see: Long-Term Care Insurance policy series 97058 (available in CA, CT, IN), 97059, 97060, and 97061

Contact your agent for additional details and cost.

State Farm Mutual Automobile Insurance Company
Bloomington, IL

statefarm.com[®]

LONG-TERM CARE FOR YOUR PARENTS

*The purpose of this communication is the solicitation of insurance.
Contact will be made by an insurance agent or insurance company.*

Give back the care they gave you

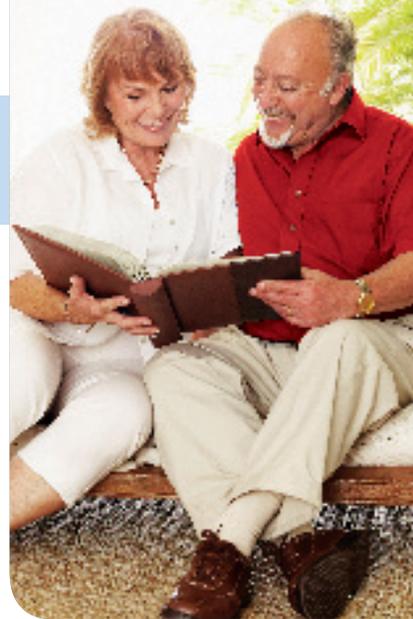
As your parents age, they may need a little help.
So how can you ...

- Find professional caregivers for their special needs?
- Enjoy quality time with them, instead of spending time taking care of them?
- Pay for their care, without exhausting your savings or theirs?
- Take care of your parents and your children at the same time?

A **State Farm Mutual Automobile Insurance Company** (State Farm®) Long-Term Care Insurance policy may be the answer. Instead of taking on the entire responsibility of caring for your parents—with the physical, emotional, and financial burden it involves—you can use the policy benefits to help cover their care.

Paying for long-term care: Myths and realities

MYTHS	REALITIES
My parents' Medicare Plan, Medicare Supplement policy, and Long-Term Disability policy will cover long-term care costs.	Actually, they won't. These policies are not designed to cover expenses for ongoing long-term care services.
I'll take care of them myself.	Think of the time, effort, and money involved in caring for an adult. Are you and your parents prepared for how this might change your relationship?



LIKE A GOOD NEIGHBOR



STATE FARM IS THERE.®

MYTHS	REALITIES
My parents will pay for their long-term care costs out of their own pocket.	Home health aides average \$18.50 an hour, ¹ and nursing home costs average \$203 a day. ² How long could your parents pay for these expenses before they spent all of their savings?
Once my parents spend all their money, Medicaid will pay for their care.	When Medicaid pays your long-term care costs, the government may limit benefits for specific services or require additional criteria be satisfied before approving or paying benefits. This may mean that Medicaid only pays for care in certain nursing homes or limits the type and number of home health care services they might prefer and need. Be sure to check with facilities and home care agencies in their area to learn of any requirement or limitations before securing services.

State Farm is here for your health

For more than 85 years, our policyholders have counted on us for their insurance needs. State Farm is the right choice for Long-Term Care insurance, too. As we get older, long-term care coverage can be as essential as basic health care insurance. And finding the right coverage for your parents doesn't have to be difficult.

Getting in touch is always easy. Walk in, Mail in, Call in, Click in[®]. Talk to your agent, and see how State Farm can help you plan for the future.

Please Note: This is a Marketing tool intended for use in the sale of insurance. Completion of an application for a State Farm insurance policy will require contact with a State Farm insurance agent.

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Contact your agent for additional details and cost.

¹National Statistic: Genworth Cost of Care Survey, conducted by CareScout[®], April 2009.

²National Statistic: Based on rates for a private nursing home room. Genworth Cost of Care Survey, conducted by CareScout[®], April 2009.

State Farm Mutual Automobile Insurance Company
Bloomington, IL

statefarm.com[®]

LONG-TERM CARE INSURANCE



LIKE A GOOD NEIGHBOR



STATE FARM IS THERE.®

Providing Insurance and Financial Services

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A short look at Long-Term Care

Introduction

Retirement? Maybe a better word is “independence.” The freedom to do more of the things you want to do, like catching up on hobbies, spending more time with family, or working just because you want to.

Sound good? Then whether you’re looking forward to retirement or you’re already retired, you’ll want to plan ahead so you can maintain your independence. That means protecting the assets you’ve worked so hard to save. Your **State Farm Mutual Automobile Insurance** (State Farm®) agent can help, with a financial strategy that’s right for you. One important step: A State Farm Long-Term Care Insurance policy, to pay for the care you need if your health changes and you can no longer care for yourself.

What is long-term care?

As we get older, we may need a little more help. Sometimes we reach the point when we’re unable to care for ourselves—because of an illness, injury, gradual frailty, or a severe cognitive impairment such as Alzheimer’s disease. We may need help with daily activities, or more specialized care. That’s where long-term care insurance comes in—you could receive thousands of dollars in benefits to help pay for the care you may need in the future. Doesn’t that sound better than tapping into your retirement savings to pay for your care?

Five questions to ask about long-term care

1. *How could the costs of long-term care affect your finances?*

With long-term care costs projected to rise dramatically in the near future,¹ these expenses could quickly eat into your retirement savings and your family's assets, dramatically affecting your standard of living.

2. *How will you afford your choice of care?*

- **Pay for the cost yourself** – Will you have enough to cover your long-term care expenses while maintaining your standard of living?
- **Depend on Medicare/Medicaid** – Medicare pays a limited amount in certain circumstances, and Medicaid is designed only for people at or below the poverty level.
- **Other medical insurance** – Most medical insurance plans generally don't cover long-term care expenses.
- **Depend on family** – This type of care is physically and emotionally demanding. Is this what you want for your family? Is this what your family wants?
- **Long-term care insurance** – A State Farm Long-Term Care Insurance policy will help you pay your eligible long-term care expenses, while helping protect your family and personal assets.

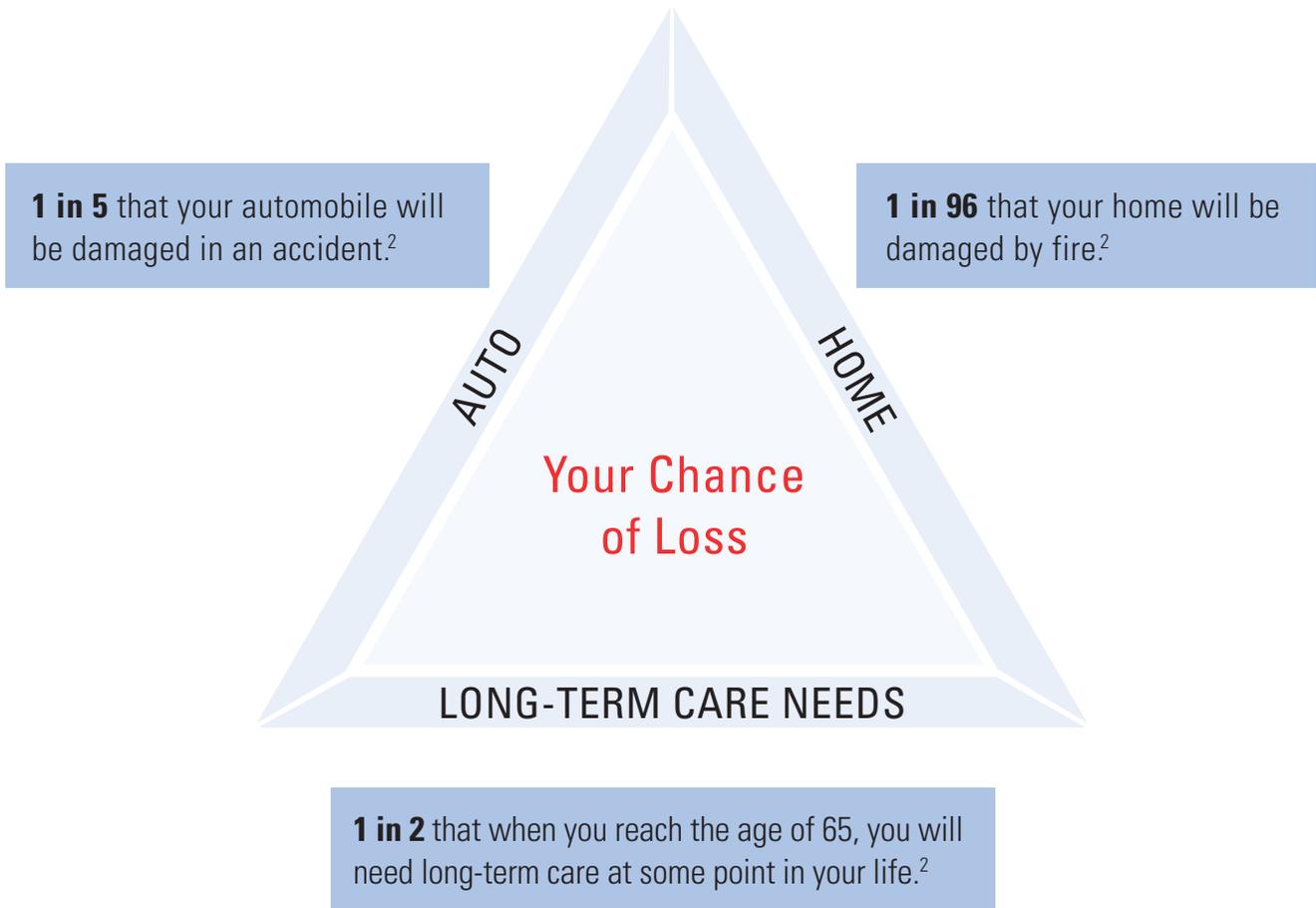
3. *What are your options for long-term care services?*

- **The comfort of your own home** – Nursing aide or other caregiver assistance is provided as needed—possibly up to 24 hours per day.
- **Adult day care** – A community program designed to provide services or supervision during the day.
- **An assisted living facility** – A facility allowing more independent living but with access to professional care around the clock.
- **A nursing home** – A facility capable of providing skilled and custodial services for those who require higher levels of care and attention.

¹Long-Term Care Insurance: Protection for Your Future. American Council of Life Insurers. Washington, D.C. 2007.

4. *What are your chances of needing long-term care?*

- **Your chances of loss** – Most of us wouldn't dream of living without auto or home insurance. But the odds are that you're more likely to need long-term care than get into a car accident or experience a fire in your home.



5. *Why choose the State Farm Long-Term Care Insurance policy?*

State Farm has consistently received high ratings for financial strength and claims paying ability from independent rating agencies. You can feel confident that State Farm will be there for you.

Independent Ratings for 2009: A.M. Best® A++; Fitch Ratings® AA+; Standard & Poor's® AA.

²2007 Field Guide, National Underwriter Company.

The long and short of long-term care costs

If you ever need long-term care, it may cost you a pretty penny. Here are some recent figures:

- Agency-provided homemaker/companion services average \$17.50/hour nationally.³
- Visits from home health aides average \$18.50/hour nationally.³
- A stay in a nursing home costs \$203 a day on average.⁴

So how much could your care cost? Let's look at a hypothetical example:

Melinda was healthy and active until she suffered a stroke. To continue living in her home, Melinda needed part-time care five days a week, at \$18.50 an hour. Five years later, she had another stroke that completely paralyzed her right side. Due to her increased need for care, she moved to a nursing home at \$203 a day, where she lived for the remaining three years of her life.

WHAT WAS THE COST OF MELINDA'S CARE?		
Home health care:	\$148 per day x 5 days a week x 52 weeks for 5 years	\$38,480 x 5
Home health care total		\$192,400
Nursing home care:	\$203 per day x 365 days for 3 years	\$74,095 x 3
Nursing home care total		\$222,285
Total cost of Melinda's long-term care		\$414,685

³National Statistic: Genworth 2009 Cost of Care Survey, conducted by CareScout®, April 2009.

⁴National Statistic: Based on rates for a private nursing home room. Genworth 2009 Cost of Care Survey, conducted by CareScout®, April 2009.

Believe it or not, these costs are on the rise. In fact, the total increase in nursing home expenditures is expected to be around 5.1 percent a year.⁵ Here's what that increase means in potential costs to you:

Rising cost of care in a nursing facility



You need to know the facts about these dramatically rising costs, and how they could impact your finances. There are plenty of misconceptions out there about the cost of long-term care, the kind of financial assistance available, and the conditions under which you can receive it.

⁵Centers for Medicare and Medicaid Services, 2005.

Paying for long-term care: Myths and realities

MYTHS	REALITIES
My Medicare Supplement Plan or Long-Term Disability Plan will cover long-term care costs.	Actually, they won't. These policies are not designed to cover expenses for ongoing long-term care services.
I'll pay for my long-term care costs out of my own savings.	Home health aides average \$18.50 an hour, ³ and nursing home costs average \$203 a day. ⁴ How long could you pay for these expenses before you spend all of your savings?
Medicare will pay for it.	Medicare only pays for a limited amount of skilled care to help you recover from an acute condition as long as you are improving. It has limited benefits for custodial care for short periods of time.
I'll spend all of my money until I qualify for Medicaid.	When Medicaid pays your long-term care costs, the government may limit benefits for specific services or require additional criteria be satisfied before approving or paying benefits. This may mean they only pay for care in certain nursing homes or limits the type and number of home health care services you might prefer and need. Be sure to check with facilities and home care agencies in your area to learn of any requirement or limitations before securing services.
My family will take care of me.	With long-term care insurance, your family can spend quality time with you, instead of spending their money and time taking care of you.

³National Statistic: Genworth 2009 Cost of Care Survey, conducted by CareScout®, April 2009.

⁴National Statistic: Based on rates for a private nursing home room. Genworth 2009 Cost of Care Survey, conducted by CareScout®, April 2009.



It pays to think about the future

The sooner you prepare for the future with a Long-Term Care insurance policy, the better off you'll be. Here's why:

- **Lower premium costs** – Your policy premiums depend on your age when you purchase the policy. So the sooner you buy, the lower your premium.
- **Spousal discount** – If you and your spouse both apply for a State Farm Long-Term Care Insurance policy, you could receive a 30 percent per person, per policy, discount on your premiums—even if only one of you is insurable.
- **Eligibility** – It's best to buy the policy while you're eligible. If you wait, you'll only be able to purchase the policy at a much higher premium or your health may change so that you'll be ineligible.
- **Increased care costs** – Total long-term care costs are expected to rise dramatically in the near future.¹ A Long-Term Care insurance policy will help ensure you have the means to cover these costs, especially if you add inflation protection coverage.

¹Long-Term Care Insurance: Protection for Your Future. American Council of Life Insurers. Washington, D.C. 2007.

Coverage that fits your life

Everyone is different, with different needs. That's why State Farm allows you to choose the amount of coverage that's right for you.

- **Maximum Daily Benefit** – This is the most your policy will pay for each day of qualified long-term care services you receive. You choose the amount, from \$100 to \$500 per day.
- **Benefit Factor** – You decide how long your policy will pay for your long-term care.
 - 2 years - 3 years
 - 5 years - 10 years
 - Lifetime benefits (Unlimited number of years)
- **Maximum Lifetime Benefit** – This is the total benefit amount you will have available to pay for your care while the policy is in force. To figure this amount, multiply the amounts you chose for your Maximum Daily Benefit and the Benefit Factor.

For example: Maximum Daily Benefit of \$250 x Benefit Factor of 1,095 days (3 years) = \$273,750.

When deciding how long you wish to receive benefits, remember that the policy may pay you for a longer or shorter timespan than the period you choose. That's because your policy will continue paying benefits until your Maximum Lifetime Benefit is exhausted, which may be longer than your chosen Benefit Factor. Let's see how this works:

How long could your Maximum Lifetime Benefit of \$273,750 last if the cost of care was \$200 per day?

Three years of care:	\$200 a day x 365 days x 3 years	\$219,000
Amount paid by policy:	\$200 a day x 365 days x 3 years	\$219,000
Maximum Lifetime Benefit amount remaining after three years:	\$273,750 - \$219,000	\$54,750
Additional days of care paid by policy after three years:	\$54,750 ÷ \$200 a day	273 days
Total time of care paid for by policy		3 years, 273 days

In this example, since the cost of your care was \$200 (\$50 less than your chosen Maximum Daily Benefit of \$250) your policy continued to pay benefits longer than your Benefit Factor of three years.

- Elimination Period** – An Elimination Period is similar to the deductible on other insurance policies. After being certified chronically ill, it is the number of days that you must receive care and pay an eligible caregiver for services before you begin receiving your policy benefits. You decide how long the Elimination Period will be—30 days, 90 days, or 180 days. Remember, you pay all long-term care costs out-of-pocket during this period. The longer the Elimination Period you can afford to choose (not only now, but also in the future), the lower your monthly premiums will be.

Let’s look at some examples:

30-DAY ELIMINATION PERIOD	
Days 1-30	You continue to pay premiums, but the policy does not provide coverage until the end of the Elimination Period.
Days 31-90	You continue to pay premiums, and the policy provides coverage.
Days 91 and after*	You no longer have to pay premiums. The policy provides coverage until your Maximum Lifetime Benefit is exhausted.

90-DAY ELIMINATION PERIOD	
Days 1-90	You continue to pay premiums, but the policy does not provide coverage until the end of the Elimination Period.
Days 91 and after*	You no longer have to pay premiums. The policy provides coverage until your Maximum Lifetime Benefit is exhausted.

*This is considered waiver of premium. For more information, please see the waiver of premium section on page 18.

180-DAY ELIMINATION PERIOD

Days 1-90	You continue to pay premiums, but the policy does not provide coverage until the end of the Elimination Period.
Days 91-180	You no longer have to pay premiums, but the policy does not provide coverage until the end of the Elimination Period.
Days 181 and after*	You no longer have to pay premiums. The policy provides coverage until your Maximum Lifetime Benefit is exhausted.

*This is considered waiver of premium. For more information, please see the waiver of premium section on page 18.



When you can receive policy benefits

First, a licensed healthcare practitioner (such as a physician, registered nurse, or licensed social worker) must certify that you are chronically ill.⁶ That means that you are unable to perform at least two of the following tasks (known as Activities of Daily Living) for at least 90 days, without substantial assistance from another person:

- Bathing
- Toileting (using the bathroom)
- Dressing
- Contenance (controlling bladder and bowel function, or the ability to perform hygienic tasks when control is lacking)
- Transferring (moving into or out of a bed, a chair, or a wheelchair)
- Eating (feeding yourself – does not include meal preparation)

You could also be certified as chronically ill if your health and safety are threatened and you require substantial supervision because of a severe cognitive impairment (such as Alzheimer's disease).

After you have been certified as chronically ill, you must also satisfy your Elimination Period before receiving benefits.

⁶In order to qualify for policy benefits, the insured must meet the definition of chronically ill set forth in the applicable policy form.

Coverage for the care you need

A long-term care insurance policy covers a wide variety of care options.

Your State Farm Long-Term Care Insurance policy provider provides coverage for skilled, intermediate, and custodial care.

Home and community-based care

This is care you receive in your home or at an adult day care. For each calendar week you receive qualified home and community-based care, your policy will pay the lesser of:

- Seven times your chosen Maximum Daily Benefit (per calendar week)
- The total costs for services provided by:
 - **Home health care agencies** – Covered long-term care services include occupational, physical, respiratory, or speech therapy or nursing care provided by registered, licensed practical, or vocational nurses. Covered services also include qualified services from a medical social worker, home health aide, homemaker, or other similar services.
 - **Adult day care** – The policy covers care you receive at an adult day care facility while your usual caregiver is at work.

Thanks to these additional benefits, your policy could help you stay at home longer:

- **Home Modification Benefit** – Your policy will pay up to 50 times your Maximum Daily Benefit for qualified services to help you avoid moving to a facility. Covered services include widening doorways; building ramps; restructuring bathroom facilities to accommodate wheelchairs; or purchasing, renting, or leasing durable medical equipment for use in your home.
- **Alternate Plan of Care** – Let's say you need the level of care that is provided in a long-term care facility (accessibility to medical assistance 24 hours per day), but you would rather pursue an alternate plan of care in your home. With approval from you, your doctor, and State Farm, efforts will be made to create a unique plan of care to fit your specific needs.
- **Caregiver training** – The policy will cover the costs of training a family member or friend to give you the care you need. Charges for an informal caregiver's services are not covered/ payable under the policy.

- **Medical Help System** – With a Medical Help System, you can call an ambulance to your home with the touch of a button. For a maximum of 12 months during your lifetime, your policy will pay up to 25 percent of your chosen Maximum Daily Benefit to help with the monthly cost of renting or leasing a Medical Help System that is installed in your home while your policy is in force.
- **Respite care** – Allows you to continue to receive care while your usual informal, unpaid caregiver takes time away. Your policy will cover the cost of an eligible caregiver up to your chosen Maximum Daily Benefit, for up to 30 days per calendar year.

Facility-based care

If you should require a higher level of care, your policy will cover the cost of care (up to your Maximum Daily Benefit) at these qualified facilities:

- **Alternate care facility** – At an Alternate Care Facility (also known as an assisted living facility), you can have access to facility care without being confined to a nursing home. For qualified Alternate Care Facilities, your policy pays 100 percent of the daily cost, up to your elected Maximum Daily Benefit.
- **Long-term care facility** – The policy covers 100 percent of the daily cost of the care you receive at a qualified nursing home, up to your elected Maximum Daily Benefit.
- **Bed reservation** – If you remain chronically ill and are temporarily away from a facility, we will continue to pay up to the Maximum Daily Benefit to reserve your bed, for up to 30 days per calendar year.

More features for more coverage

These features are also included with your policy:

- **Care Management Services** – During a claim, care management professionals are available to work with you, your family, and your doctor to help develop and monitor your plan of care. This service is available at no additional cost, and you are not obligated to use the care management professionals.
- **Guaranteed Renewable** – Your policy will continue to be renewed as long as you pay the premiums on time. Your rates can NOT be increased due to your increasing age or declining health, but your rates may go up based on the experience of all policyholders with a policy similar to yours.
- **30-Day Review Period** – You may return your State Farm Long-Term Care Insurance policy for a complete refund within 30 days of receiving it, should you decide that it doesn't fit your needs for any reason.

- **Unintentional Lapse Notification** – If your policy payments are not received on time, we will notify both you and anyone you have named in advance that your policy may lapse.
- **Reinstatement for Cognitive Impairment or Functional Incapacity** – Suppose your policy lapses. Within six months, we will reinstate it if you ask for reinstatement on the basis that you suffered from cognitive impairment or functional incapacity when coverage lapsed. You must pay all past-due premiums.
- **Waiver of Premium** – Your premium will be waived after your policy has covered 90 days of qualified long-term care, as long as the days of care are not separated by more than 15 consecutive days. These 90 days include your Elimination Period. Benefits paid under the Medical Help and Caregiver Training benefits do not apply toward Waiver of Premium eligibility.
- **Restoration of Benefits** – If you were once chronically ill and have not received or required covered long-term care services for 180 consecutive days, then your Maximum Lifetime Benefit (if not already exhausted) will be fully restored. This benefit does not apply if you've chosen the Lifetime Benefits factor, since those benefits are never-ending during your lifetime. The Home Modification benefit is not subject to restoration.
- **Tax Qualified** – Your policy is tax qualified, which means a portion of your premiums qualifies as a medical expense for federal income tax purposes if you itemize deductions.

As you can see, this policy comes with a wide variety of benefits. But there are more ways you can tailor your coverage to fit your needs.

Inflation Protection

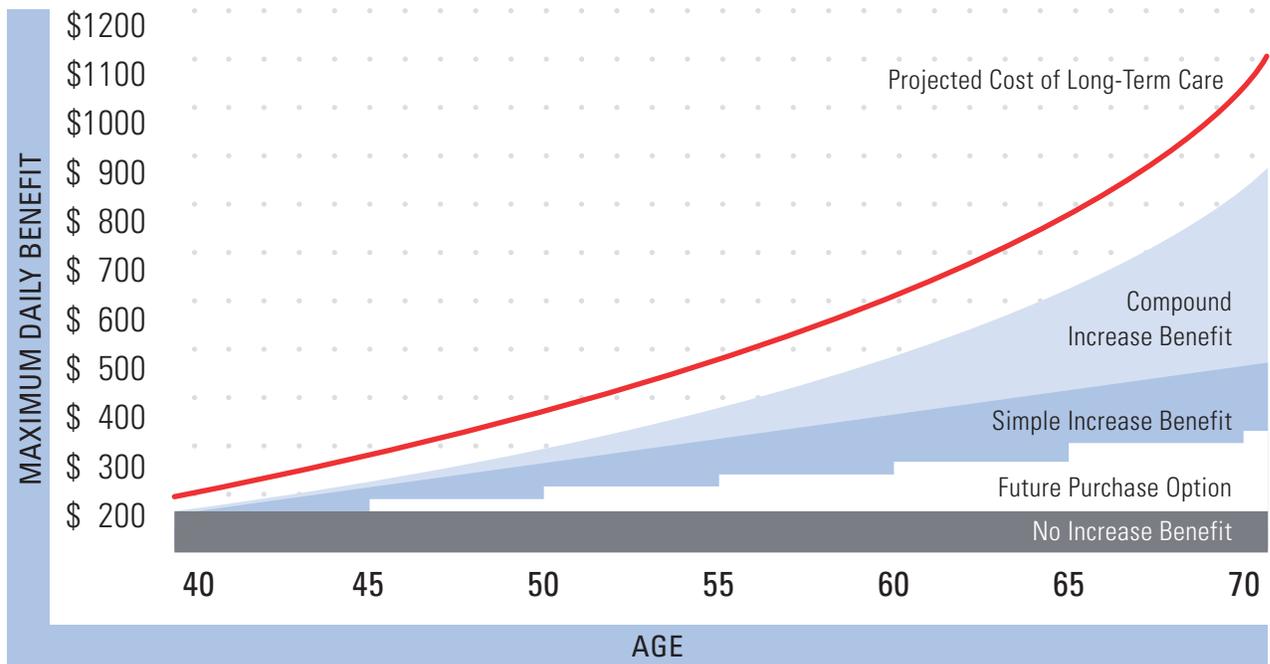
Help maintain or even build the value of your policy with any of these inflation protection options?

- **Future Purchase Option** – You will be given the opportunity to increase your Maximum Daily Benefit on the anniversary of your policy's effective date following your 45th, 50th, 55th, 60th, and 65th birthdays. This benefit is only available if an Automatic Increase Benefit Rider is not selected.
- **Compound Automatic Increase Option** – Each year, your selected Maximum Daily Benefit increases by 5 percent over the previous year's amount, and the Maximum Lifetime Benefit is increased by 5 percent of the Remaining Maximum Lifetime Benefit.
- **Simple Automatic Increase Option** – Each year, your selected Maximum Daily Benefit increases by 5 percent of its original amount and the Remaining Maximum Lifetime Benefit increases proportionately.

⁷Inflation protection availability varies by policy type.

The Effects of Automatic Increase Options

Starting with \$200 Maximum Daily Benefit



Maximum Lifetime Benefits based on 5-year benefit factor with \$200 Maximum Daily Benefit assuming 5 percent interest and no claim payments in 30 years. Cost of long-term estimates from Centers for Medicare & Medicaid Services.

■ Compound Automatic Increase

\$864—Maximum Daily Benefit
 \$315,360—Maximum Annual Benefit
 \$1,576,800—Maximum Lifetime Benefit

□ Future Purchase Option

\$25 increase every 5 years if you exercise this option at each offering

■ Simple Automatic Increase

\$500—Maximum Daily Benefit
 \$182,500—Maximum Annual Benefit
 \$912,500—Maximum Lifetime Benefit

■ No Increase Benefit

\$200—Maximum Daily Benefit
 \$73,000—Maximum Annual Benefit
 \$365,000—Maximum Lifetime Benefit

- **Nonforfeiture Benefit/Shortened Benefit Rider** – This rider ensures that you will receive benefits equal to the total sum of premiums you have paid, even if you stop paying premiums and the policy is cancelled. These restrictions apply:
 - The policy and riders must be in force for 3 years.
 - The Maximum Daily Benefit amount will be the amount in effect on the first day following the end of the period covered by your last paid premium (the nonforfeiture date).
 - The maximum amount we will pay for all covered care or services you receive after the nonforfeiture date is the greater of:
 - 100 percent of the sum of all premiums paid for this policy and riders.
 - 30 times the Maximum Daily Benefit in effect on the nonforfeiture date.



State Farm is here for your health

For more than 85 years, our policyholders have counted on us for their insurance needs. State Farm is the right choice for your Long-Term Care insurance, too. Long-term care coverage can be as essential as having basic health care insurance. And it doesn't have to be difficult to find the right coverage for you.

Getting in touch is always easy. Walk in, Mail in, Call in, Click in[®]. Talk to your agent, and see how State Farm can help you plan for the future.

NOTES

NOTES

Please Note: This is a Marketing tool intended for use in the sale of insurance. Completion of an application for a State Farm insurance policy will require contact with a State Farm insurance agent.

This brochure provides a brief, general description of the coverage provided by this policy. It is not a contract and certain exclusions and limitations apply. A complete statement of the coverage provided is found only in the policy itself. Policy coverages, exclusions and limitations may vary in some states. For exact terms and conditions see:
Long-Term Care Insurance policy series 97060 AR, 97060 ARS, 97061 ARC, 97061 ARP, 97061 ARS

Contact your agent for additional details and cost.

State Farm Mutual Automobile Insurance Company
Bloomington, IL

statefarm.com[®]

POLICY BENEFITS

*The purpose of this communication is the solicitation of insurance.
Contact will be made by an insurance agent or insurance company.*

Long-Term Care Insurance

What you should know about policy benefits

Should you ever need long-term care, we want to make it as easy as possible for you to receive benefits from your **State Farm Mutual Automobile Insurance Company** (State Farm®) Long-Term Care Insurance policy. Below is some important information about when you are eligible to collect and how to file your claim.

When will I be eligible to receive my policy benefits?

First, a licensed health care practitioner (such as a physician, registered nurse, or licensed social worker) must certify that you are chronically ill.¹

“Chronically ill?” What does that mean?

It means that you are unable to perform at least two of the following tasks (known as *Activities of Daily Living*) for at least 90 days without substantial assistance:

- Eating (feeding yourself – does not include meal preparation)
- Bathing
- Toileting (using the bathroom)
- Dressing
- Continence (controlling bladder and bowel function, or the ability to perform hygienic tasks if control is lacking)
- Transferring (moving into or out of a bed, a chair, or a wheelchair)

You could also be certified as chronically ill if your health and safety are threatened and you need substantial supervision because of a severe cognitive impairment (such as Alzheimer’s disease).

After you have been certified as chronically ill, you must also satisfy your Elimination Period before receiving benefits.

What is an Elimination Period?

An Elimination Period is similar to the deductible on other insurance policies. It is the number of days that you must receive care and pay an eligible caregiver for your care before you begin receiving your policy benefits.

¹In order to qualify for policy benefits the insured must meet the definition of chronically ill set forth in the applicable policy form.



How do I obtain claim forms?

If you believe that you will need long-term care services, you can contact your State Farm agent at any time. It is advised you make this contact as soon as possible to verify your chronically ill status and the eligibility of your caregiver. This will assure the days of service you receive may appropriately be applied toward your Elimination Period. A claim department representative will telephone you or anyone you name as your representative to learn more about your situation, answer questions, and provide you with the necessary forms. You or anyone you have named to act for you,² your caregiver, and your licensed health care practitioner (a physician, registered nurse, or licensed social worker) will all need to fill out and return these forms as soon as possible.

What kind of information will State Farm need when I file my claim?

We may need your medical records from your health care providers, hospitals, or other health facilities. We may also ask to interview one or more of your health care providers to learn more about the state of your health. All this information will help us determine if you qualify to receive benefits, and whether the care you are receiving is covered by the policy. Periodically, we will ask you to update us about your care. Care Management Services are available to help you with your claim.

What are “Care Management Services”?

Figuring out your long-term care plan isn't always simple. Can you receive care at home or will you need to live in a facility? What kind of specialized care will you need? To help you find answers, State Farm has partnered with a network of nurses and social workers. They can work with you, your family and your doctor to help develop your plan of care and find the right health care resources. Care Management Services are available at no additional cost; however, you aren't obligated to use them in order to receive benefits.

When will I begin receiving benefit payments?

After State Farm has determined that you are eligible and your Elimination Period has been satisfied, you may begin to receive benefits from your policy. Your benefits will be based on the amount you are charged for covered long-term care services up to the Maximum Daily Benefit you selected and the limits of the policy. We can pay you, or anyone you authorize to receive payment.

If you have any questions, contact your State Farm agent or visit statefarm.com[®]

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Long-Term Care Insurance policy series 97058 (available in CA, CT, IN), 97059, 97060, and 97061

Contact your agent for additional details and cost.

²If the person acting for the benefit recipient has Power of Attorney, the appropriate legal papers need to be included when the claim forms are returned.

State Farm Mutual Automobile Insurance Company
Bloomington, IL

statefarm.com[®]

PARTNERSHIP PROGRAM

*The purpose of this communication is the solicitation of insurance.
Contact will be made by an insurance agent or insurance company.*

Long-Term Care Insurance Partnership Program

Why spend all your savings to pay for your care?

These days, people are living longer than ever. Of course, the older we get, the more care we will need—and the more likely it is that decisions will be made for us. Decisions about who will care for us and where we will live.

Fortunately, there's an alternative. With a **State Farm Mutual Automobile Insurance Company** (State Farm®) Long-Term Care Insurance policy, you can decide how you'll receive care, whether you want to live at home or the facility of your choice.

You can choose between a Non-Partnership policy, or a Partnership policy. Both have the same basic benefits, however only a Long-Term Care Partnership policy offers a special feature known as asset disregard.¹ If your long-term care insurance policy benefits are exhausted and you still need long-term care services, asset disregard allows you to protect a portion of your assets after you apply for Medicaid. Without this Partnership feature you may have to substantially exhaust your personal assets in order to qualify for Medicaid.

¹You still need to satisfy other Medicaid eligibility requirements pertaining to your health status, income, home value, and other criteria, so even with a Partnership policy, eligibility for Medicaid is not automatic.



Long-Term Care insurance basic facts

- Policy helps pay for your care at home or in a facility.
- You choose the total amount the policy will pay for your care.
- You choose an Elimination Period (the period during which you pay for your care before benefits begin) of 30, 90, or 180² days.
- With asset disregard, the amount of assets you can keep is equal to the amount of benefits you receive under your Long-Term Care Partnership policy. For example, if your policy pays you \$100,000 in benefits, you can apply for Medicaid and retain \$100,000 worth of assets over and above your state's Medicaid asset threshold (which is \$2,000 for a single person in most states).
- We will waive your premiums after you have received qualified care for 90 days, as long as care is not separated by more than 15 consecutive days.
- You may receive a 30 percent per person, per policy, discount on your premiums if you and your spouse both apply for coverage.
- Your policy premiums depend on your age when you purchase the policy. So the sooner you buy, the lower your premium.

Long-Term Care insurance is long on benefits

The following features are included with your policy:

- **Care Management Services** – During a claim, care management professionals are available to work with you, your family, and your doctor to help develop and monitor your plan of care. This service is available at no additional cost, and you are not obligated to use the care management professionals.
- **Home Modification** – Pays up to 50 times your current Maximum Daily Benefit to modify your home so you can continue living there.
- **Medical Help System** – Coverage for a qualified communication system, in your home, used to summon medical help in the case of a medical emergency.
- **Caregiver Training** – Helps pay to train a family member or friend to care for you.
- **Respite Care** – Helps pay for care when it is necessary to temporarily relieve your usual informal, unpaid caregiver.
- **Unintentional Lapse Protection** – If your policy payments are not received on time, we will notify both you and anyone you have named in advance that your policy may lapse.

Your State Farm Long-Term Care Insurance policy provides coverage for skilled, intermediate and custodial care.

²The availability of the 180-day elimination period varies by state.

When will you be eligible to receive policy benefits?

First, a licensed health care practitioner must certify that you are chronically ill.³ That means that you are unable to perform at least two of the following tasks (known as Activities of Daily Living) for at least 90 days, without substantial assistance from another person:

- Eating (feeding yourself – does not include meal preparation)
- Bathing
- Toileting (using the bathroom)
- Dressing
- Continence (controlling bladder and bowel function, or the ability to perform hygienic tasks if control is lacking)
- Transferring (moving into or out of a bed, a chair, or a wheelchair)

You could also be certified as chronically ill if your health and safety are threatened and you need substantial supervision because of a severe cognitive impairment (such as Alzheimer’s disease).

You must satisfy your Elimination Period before receiving benefits.

Inflation Protection

Inflation protection helps your policy keep up with the rising costs of long-term care.

- **Compound Automatic Increase** – Each year, your Maximum Daily Benefit automatically increases by 5 percent over the previous year’s amount, and the Maximum Lifetime Benefit is increased by 5 percent of the remaining Maximum Lifetime Benefit.
- **Simple Automatic Increase** – Each year, your Maximum Daily Benefit automatically increases by 5 percent of its original amount and the remaining Maximum Lifetime Benefit increases proportionately.

If you select a **Partnership policy**, minimum levels of inflation protection will be included (unless you are age 76 or older). You can choose to add higher levels of inflation protection to your policy. Otherwise, the minimum level of protection (compound versus simple) depends on your age, as shown in the chart below.

Age 60 and under	Ages 61-75	Age 76 and over
Compound Automatic Increase	Simple Automatic Increase	Inflation protection is not required

³In order to qualify for policy benefits the insured must meet the definition of chronically ill set forth in the applicable policy form.

If you select a **Non-Partnership policy**, inflation protection is limited or not available, depending on your age.

Age 60 and under	Ages 61-75	Age 76 and over
Choice between: <ul style="list-style-type: none"> • Simple Automatic Increase • Future Purchase Option – this gives you the opportunity to increase your Maximum Daily Benefit after your 45th, 50th, 55th, 60th, and 65th birthdays. Additional inflation protection is not available. 	The Future Purchase Option is built into your policy.	The Non-Partnership policy is not available.

Customize your coverage

The following benefit is available as an optional rider (available at an additional cost).

- **Nonforfeiture Benefit Rider** – Ensures that you will receive benefits equal to the total sum of premiums you have paid, even if you stop paying premiums and the policy is cancelled.

State Farm is here for your health

For more than 85 years, our policyholders have counted on us for their insurance needs. State Farm is the right choice for your Long-Term Care insurance, too. Long-term care coverage can be as essential as having basic health care insurance. And it doesn't have to be difficult to find the right coverage for you.

Getting in touch is always easy. Walk in, Mail in, Call in, Click in[®]. Talk to your agent, and see how State Farm can help you plan for the future.

Now, let's design a plan for you

Select from the options below to customize your State Farm Long-Term Care Insurance policy according to your needs.

Partnership

Non-Partnership

PLAN FEATURES	OPTIONS	CONSIDERATIONS
Maximum Daily Benefit	<input type="checkbox"/> \$100 <input type="checkbox"/> \$250 <input type="checkbox"/> \$400 <input type="checkbox"/> \$125 <input type="checkbox"/> \$275 <input type="checkbox"/> \$425 <input type="checkbox"/> \$150 <input type="checkbox"/> \$300 <input type="checkbox"/> \$450 <input type="checkbox"/> \$175 <input type="checkbox"/> \$325 <input type="checkbox"/> \$475 <input type="checkbox"/> \$200 <input type="checkbox"/> \$350 <input type="checkbox"/> \$500 <input type="checkbox"/> \$225 <input type="checkbox"/> \$375	What is the average cost of care in the area you expect to receive care?
Benefit Factor	<input type="checkbox"/> 2 years <input type="checkbox"/> 10 years <input type="checkbox"/> 3 years <input type="checkbox"/> Lifetime <input type="checkbox"/> 5 years	Maximum Daily Benefit x 365 days x Benefit Factor = Lifetime maximum dollar amount Example: \$175 x 365 days x 5 years = \$319,375 A Lifetime Benefit Factor has an unlimited lifetime dollar amount.
Elimination Period	<input type="checkbox"/> 30 days <input type="checkbox"/> 180 days ² <input type="checkbox"/> 90 days	It is the number of days you receive qualified long-term care services before the policy begins to pay benefits. You will be responsible for paying long-term care services during this period.
Inflation Protection Riders ⁴	Partnership Policy <input type="checkbox"/> Compound Increase (age 60 and under) <input type="checkbox"/> Simple Increase (ages 61-75) <input type="checkbox"/> None Non-Partnership Policy <input type="checkbox"/> Simple Increase (age 60 and under) <input type="checkbox"/> None	Inflation protection helps your policy benefits keep up with rising long-term care costs.
Non-Forfeiture Benefit/Shortened Benefit Rider ⁴	<input type="checkbox"/> Yes <input type="checkbox"/> No	Provides a continuation of coverage if you stop paying premiums under certain circumstances.

²The availability of the 180-day elimination period varies by state.

⁴This optional rider is available for an additional cost to enhance your policy benefits.

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Long-Term Care Insurance policy series 97060 and 97061

Contact your agent for additional details and cost.

State Farm Mutual Automobile Insurance Company
Bloomington, IL

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